

prinq

Quick Installation Guide

Introduction

This guide will walk you through installing and activating the Prescape Prinq RIP software on your Windows system.

Ensure your computer meets the minimum system requirements and you are logged in as an administrator before installing the software. For assistance, contact your system administrator.

System Requirements

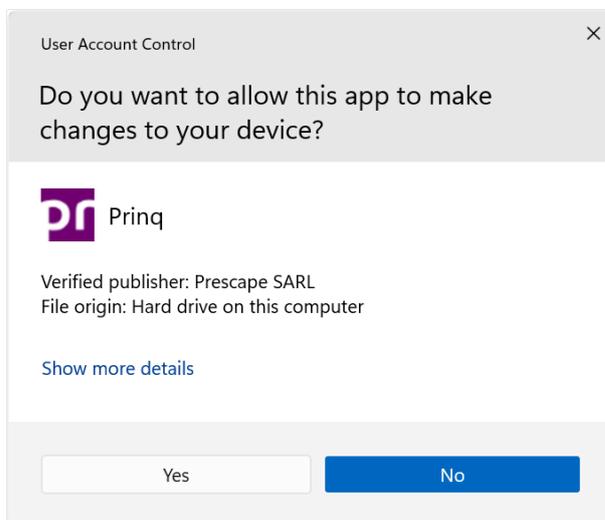
	Minimum	Recommended
Operating system	Windows 11 or Windows 10 (64-bits, version 1809 or later)	
Processor	x64 multicore processor (3 GHz or faster)	
RAM	8 GB	16 GB
Monitor	24" (UI scaling at 100%) 1920×1080 (FHD) resolution	27" (UI scaling up to 200%) 3840×2160 (4K UHD) resolution
Hard disk	1 GB of available space	40 GB of available space SSD for installation and ripped files
Internet	Internet connection recommended for easy activation and automatic updates	

Installation Steps

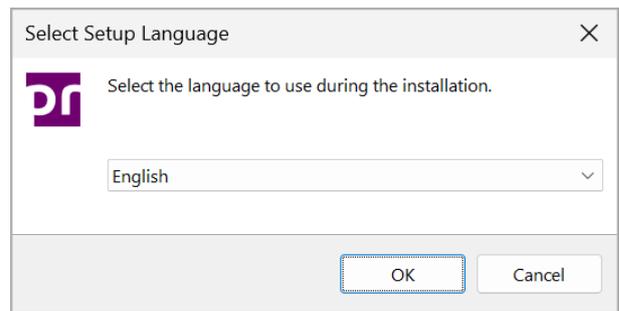
If a previous version of the software has already been installed, uninstall it before proceeding with the new installation. For instructions, see the [Uninstalling](#) section.

Download the installer software using the link you received when you licensed Prinq. Then, launch the installer.

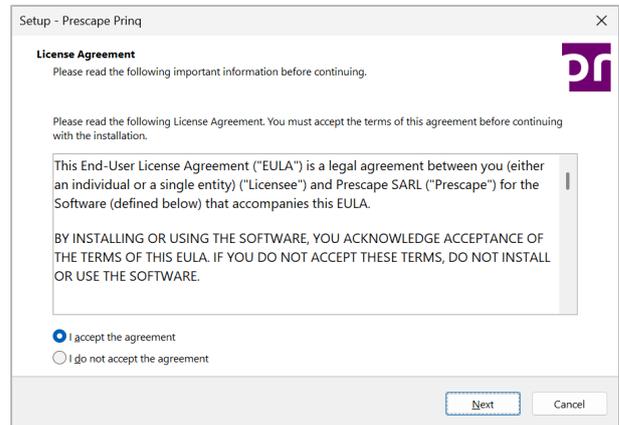
When the **User Account Control** screen appears, select **Yes** to continue.



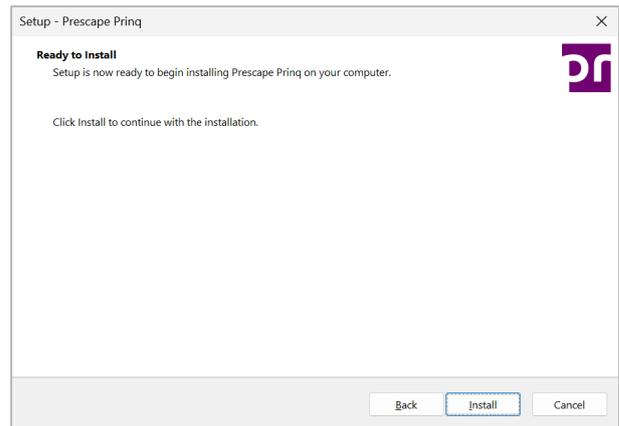
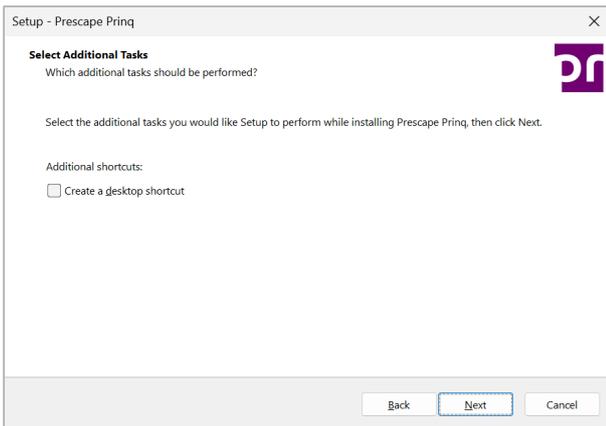
Begin by selecting the language to use during the installation.



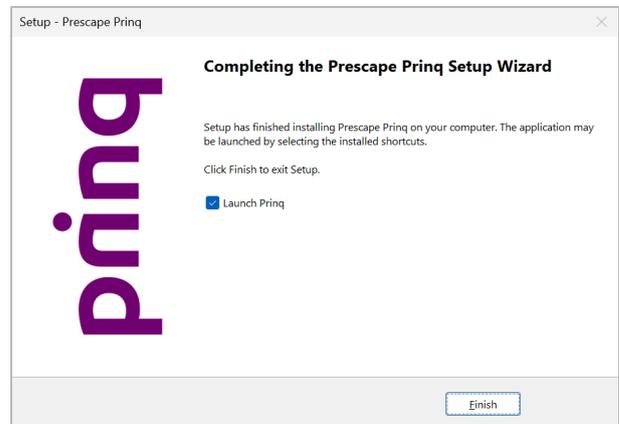
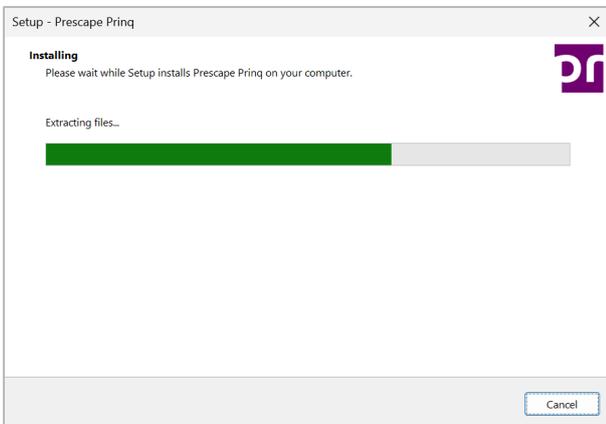
The installer will then display the End-User License Agreement for the Prinq software. The software can only be installed after you accept the agreement.



To create a desktop shortcut for the software, check the box.



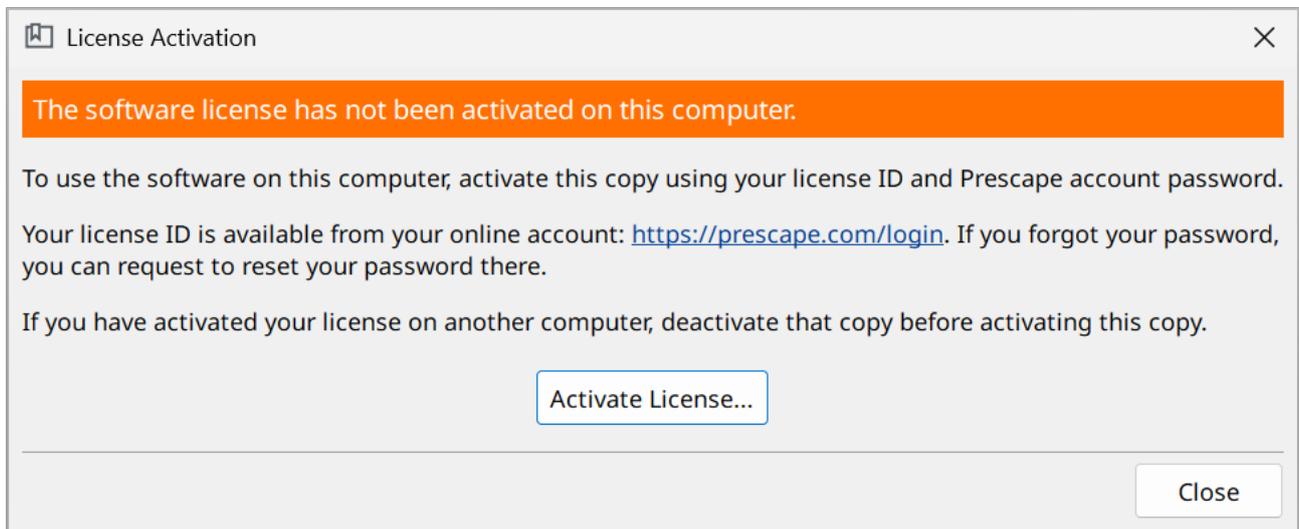
The installer will now install the Prinq software. You'll have the option to launch it once the installation is complete.



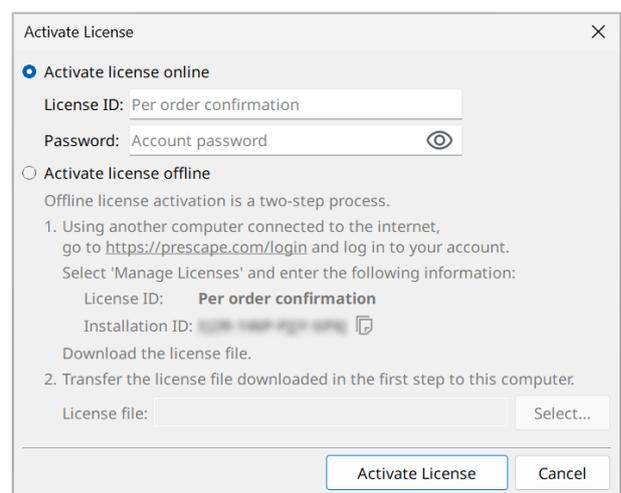
License Activation

Once installed, you'll need to activate the software license on your computer.

When you launch Prinq for the first time, it will detect that the license is not yet activated and prompt you to activate it. Select **Activate License...** to continue.



If your computer has internet access, you can activate your license **online**. Otherwise, you'll need to activate it **offline**. For either method, you'll need your *license ID* (from your order confirmation) and your *Prescape account password*. For offline activation, you'll also need the *installation ID* shown on the screen.



Troubleshooting

If your antivirus software interferes with the installation of Prinq, temporarily disable it and try again.

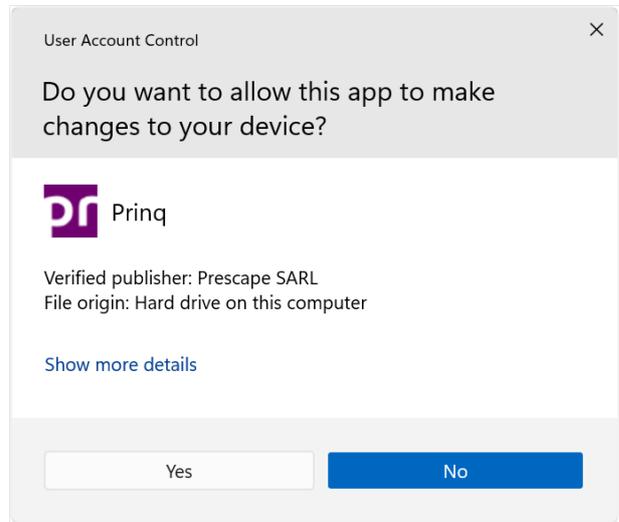
Installing Prinq on a computer with multiple user accounts makes it accessible to all users. However, a separate license is required for each user who wants to use Prinq.

If you're unable to activate your Prinq software license because you've forgotten your Prescape account password, you'll need to reset it. To do this, visit <https://prescape.com>, select **Log In** and then click on **Forgot password?** Enter the email address you used to create your Prescape account and request a password reset. You'll receive an email with a link to set a new password.

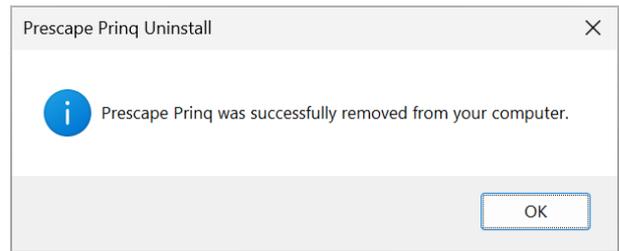
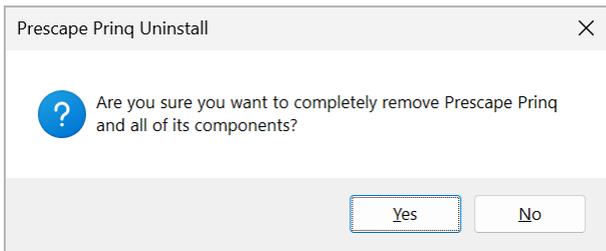
Uninstalling

To uninstall Prinq, open the Windows **Start** menu and click the **Settings** (gear) icon. Navigate to **Apps** > **Installed apps**, find Prinq in the application list, click the three dots beside it and select **Uninstall**.

When the **User Account Control** screen appears, select **Yes** to continue.



Once you confirm that you want to uninstall Prinq, the uninstaller will remove the software.



Uninstalling Prinq will not affect your settings or software license, allowing you to reinstall the software without losing any data.

Support

For assistance with installing or activating Prinq, contact support at support@prescape.com. To help us respond more quickly, please include the license ID from your order confirmation.