# **prinq** Quick Installation Guide

#### Introduction

This guide will walk you through installing and activating the Prescape Prinq RIP software on your Windows system.

Ensure your computer meets the minimum system requirements and you are logged in as an administrator before installing the software. For assistance, contact your system administrator.

### System Requirements

	Minimum	Recommended			
Operating system	Windows 11 or Windows 10 (64-bits, version 1809 or later)				
Ргосеззог	x64 multicore processor (3 GHz or faster)				
RAM	8 GB	16 GB			
Monitor	24" (UI scaling at 100%)	27" (UI scaling up to 200%)			
	1920×1080 (FHD) resolution	3840×2160 (4K UHD) resolution			
Hard disk	1 GB of available space	40 GB of available space			
		SSD for installation and ripped files			
Internet	Internet connection recommended for easy activation and automatic updates				

## **Installation Steps**

If a previous version of the software has already been installed, uninstall it before proceeding with the new installation. For instructions, see the <u>Uninstalling</u> section.

Download the installer software using the link you received when you licensed Prinq. Then, launch the installer.

When the **User Account Control** screen appears, select **Yes** to continue.



Begin by selecting the language to use during the installation.

The installer will then display the End-User License Agreement for the Prinq software. The software can only be installed after you accept

the agreement.

Select S	Setup Language	×
DL	Select the language to use during the installation.	
	English	~
	ОК	Cancel
Setup - Presca	ape Prinq	×
License Ag Please re	reement ead the following important information before continuing.	pr
Please re with the	ead the following License Agreement. You must accept the terms of this agreement before installation.	ore continuing
This Er an indi Softwa	nd-User License Agreement ("EULA") is a legal agreement between yo ividual or a single entity) ("Licensee") and Prescape SARL ("Prescape") are (defined below) that accompanies this EULA.	u (either for the
BY INS THE TE OR US	TALLING OR USING THE SOFTWARE, YOU ACKNOWLEDGE ACCEPTA RMS OF THIS EULA. IF YOU DO NOT ACCEPT THESE TERMS, DO NOT SE THE SOFTWARE.	NCE OF INSTALL
	ept the agreement	
0 I <u>d</u> o r	not accept the agreement	
	Next	Cancel

To create a desktop shortcut for the software, check the box.

Setup - Prescape Prinq	×	Setup - Prescape Prinq
Select Additional Tasks Which additional tasks should be performed?	pr	Ready to Install Setup is now ready to begin installing Prescape Prinq on your computer.
Select the additional tasks you would like Setup to perform while installing Prescape Pring, then click Next.		Click Install to continue with the installation.
Additional shortcuts:		
Create a <u>d</u> esktop shortcut		
<u>B</u> ack <u>Next</u>	Cancel	<u>Back</u> Install Ca

The installer will now install the Prinq software. You'll have the option to launch it once the installation is complete.

Setup - Prescape Prinq	×	Setup - Prescape Prinq	
Installing Please wait while Setup installs Prescape Prinq on your computer.	DL		Completing the Prescape Prinq Setup Wizard
Extracting files		prind	Setup has finished installing Prescape Prinq on your computer. The application r be launched by selecting the installed shortcuts. Click Finish to exit Setup.
	Cancel		Einish

#### **License Activation**

Once installed, you'll need to activate the software license on your computer.

When you launch Prinq for the first time, it will detect that the license is not yet activated and prompt you to activate it. Select **Activate License...** to continue.

License Activation X			
The software license has not been activated on this computer.			
To use the software on this computer, activate this copy using your license ID and Prescape account password.			
Your license ID is available from your online account: <u>https://prescape.com/login</u> . If you forgot your password, you can request to reset your password there.			
If you have activated your license on another computer, deactivate that copy before activating this copy.			
Activate License			
Close			

If your computer has internet access, you can activate your license **online**. Otherwise, you'll need to activate it **offline**. For either method, you'll need your *license ID* (from your order confirmation) and your *Prescape account password*. For offline activation, you'll also need the *installation ID* shown on the screen.

Activate Licens	e	×			
• Activate license online					
License ID:	Per order confirmation				
Password:	Account password				
O Activate lice	ense offline				
Offline licer	nse activation is a two-step process.				
<ol> <li>Using another computer connected to the internet, go to <u>https://prescape.com/login</u> and log in to your account.</li> </ol>					
Select 'Manage Licenses' and enter the following information:					
License ID: Per order confirmation					
Installation ID:					
Download the license file.					
2. Transfer the license file downloaded in the first step to this computer.					
License f	ile:	Select			
	Activate License	Cancel			

#### Troubleshooting

If your antivirus software interferes with the installation of Prinq, temporarily disable it and try again.

Installing Prinq on a computer with multiple user accounts makes it accessible to all users. However, a separate license is required for each user who wants to use Prinq.

If you're unable to activate your Prinq software license because you've forgotten your Prescape account password, you'll need to reset it. To do this, visit <u>https://prescape.com</u>, select **Log In** and then click on **Forgot password?** Enter the email address you used to create your Prescape account and request a password reset. You'll receive an email with a link to set a new password.

#### Uninstalling

To uninstall Prinq, open the Windows **Start** menu and click the **Settings** (gear) icon. Navigate to **Apps** > **Installed apps**, find Prinq in the application list, click the three dots beside it and select **Uninstall**.

When the **User Account Control** screen appears, select **Yes** to continue.



Once you confirm that you want to uninstall Prinq, the uninstaller will remove the software.



Uninstalling Prinq will not affect your settings or software license, allowing you to reinstall the software without losing any data.

#### Support

For assistance with installing or activating Prinq, contact support at <u>support@prescape.com</u>. To help us respond more quickly, please include the license ID from your order confirmation.

